

Serving Western Kentucky for 32 years

Green River Intra-county Transit System

The Green River Intra-county Transit System (GRITS) provides a demand-responsive, efficient, reliable, coordinated transportation system throughout the seven Green River area counties. Coordination results in the more efficient use of limited (and costly) transportation resources. GRITS also represents overall public cost savings, while increasing the area's transportation resources and enhancing reliable access when needed.

Many older and disabled people need a wide array of services assisting them in remaining actively independent in their community. Transportation plays a key role in determining whether many of these individuals are institutionalized or continue to live at home.

For many senior citizens in rural areas, public transportation—the GRITS system—is literally a lifeline. In some cases, it is their only means of access to the “outside world.” For elderly transit passengers with disabilities, GRITS also represents freedom—freedom that provides them with a sense of dignity and self-sufficiency to enjoy a fuller life.

Green River Intra-county Transit System is a demand-response rural public transportation provider, operating in the

seven counties: Daviess, Hancock, Henderson, McLean, Ohio, Webster, and Union. GRITS help provide increased mobility for rural citizens, especially the elderly, the poor, and the disabled. It provides a connecting link between GRITS' customers and the services they need.

Green River Intra-county Transit System is committed to improving mobility and removing access barriers for all people. Translated, this means that public transportation, like GRITS, is an essential part of reducing dependency on welfare by providing access to jobs for many families living in rural areas.

Some clients ride the system at no charge to themselves. Many area agencies contract with the Green River Intra-county Transit System to transport their clientele. Those agencies pay the cost of their client's rides on GRITS. The Green River Intra-county Transit System also provides limited fare-based transportation to the general public.

The Green River Intra-county Transit System features central, toll-free call-in dispatching which provides routing and scheduling services. This also enables the system to achieve the maximum efficient use of its fleet of vehicles. That as-

ures, too, that participant provider agencies can continue to cost-effectively serve all of their clients on a regular basis.

The Commonwealth of Kentucky has designated Audubon Area Community Services, Inc. as the *lead agency* for the seven Green River area counties. Its lead agency responsibility includes applying for capital grants—vehicles and equipment—for any (and all) nonprofit agency in our service area. This clearinghouse function also serves to promote, across the board, a safer, more efficient, more environmentally sound, and more fiscally responsible public and “social sector” transportation system.



“AACS Central” Directory

Central Office

**1800 West Fourth Street
Owensboro, KY 42304-0004**

502/686-1600

Fax: 502/686-1614

Administration

502/686-1613

Community Services

502/686-1626

Finance/Personnel

502/686-1650

Foster Grandparent

502/686-1641

GRITS Transit

502/686-1651

Head Start Central

502/686-1649

Senior Companion

502/686-1641

Weatherization/HOME

502/686-1624

Killian Center

**900 West Ninth Street
Owensboro, KY 42301**

Fax: 502/686-1608

Community Services

502/686-1662

Family Preservation

502/686-1660

Monday Center

**1650 West Second Street
Owensboro, KY 42301**

502/683-1589

Fax: 502/683-1550

Foster Grandparents — Senior Companions

The Foster Grandparent Program (FGP) has a dual purpose — creating part-time volunteer community service opportunities for low-income persons, over 60 years of age, and providing one-on-one assistance to special and/or exceptional children. This process strengthens communities by **building bridges across generations** to provide services that community budgets cannot afford.

Foster Grandparents volunteer 20 hours per week—usually 4 hours per day—through local community nonprofit agencies. FGP volunteers must meet certain income guidelines, and they receive a small, nontaxable stipend (and possibly other supportive “benefits”) which enables those living on limited incomes to serve others at no financial cost to themselves.

FGPs might serve children who have chronic or terminal illnesses, physical, mental and emotional disabilities, children with learning and developmental disabilities, and school dropouts. Foster Grandparent activities may include tutoring, teaching remedial academic skills, mentoring, listening, serving as role models, reading aloud, socializing and talking, teaching practical living and coping skills,

and caring for children with illnesses and physical disabilities.

In the past, FGP’s program emphasis was the positive effects our program services had on the seniors themselves by going back to the community and providing community services—for FGP, specifically to children with special needs. Now, under a new system, *Project Impact*, as it is called, the focus is on the positive impact the FGPs have on the lives of *their customers*, the volunteer site and the special needs of children they serve.

We have during this past year implemented a “*strategy of accountability*,” scheduling a number of training/work meetings to introduce *Project Impact* to our community-agency partners, and we continue to work on developing **impact statements** for each and every site.

Simply put, impact programming intends to answer the question in the back of everyone’s mind these days regarding virtually all public funding: *So What?*

After Audubon Area receives FGP funding, it first trains the Foster Grandparents, then places the volunteers at varied child-serving sites to assist children with special needs. The FGP continue to tell the FGP story about the work

of the Foster Grandparents and the *effects* their volunteer services have on their host agency. For example: the agency’s cost savings, the added quality of their program services because the Foster Grandparents provide something that would have gone unprovided in the past, and how the FGPs’ services add to and enhance the quality of life for “their” children, their families, and the community.

Foster Grandparent, sponsored since 1983, is now re-creating itself into an even more **complete** service program.

There is excitement in this challenge because *we* know that our work is valuable. If people listen to our Project Impact reports, we are certain that our message of **intergenerational volunteer support** for children will be viable and prove to be a powerful one. We then expect that FGP will grow to serve more and more children who need that extra someone who encourages them to look towards a brighter tomorrow.



Senior Companions, who are age 60 and older, are dedicated volunteers who provide in-home assistance to clients who can no longer accomplish things such as light housekeeping, laundry, grocery shopping, and other activities of daily living. These volunteers also serve as advocates, linking their clients to appropriate community resources. And Senior Companions are just that—*companions*, doing what friends do for friends.

Living alone is not easy, especially when you are pushing 98 years of age. Dusting, vacuuming, going to the grocery, and even preparing a simple meal are things that sometimes seem almost impossible, yet this scenario is one that the Senior Companion Program sees often within the seven county Green River area that we serve. Senior Companion volunteers ease those situations, serving people who need extra assistance to remain “independent” in their own home as long as possible.

The program’s cost effectiveness has proven itself time and time again. Compare the average nursing home cost of

Serving Western Kentucky for 32 years

Retired and Senior Volunteer PROGRAM

National Senior Service Corps



Foster Grandparent Senior Companion RSVP

*these comprise the
National Senior Service Corps*

Senior Companion *continued*

around \$42,000 per potential client, per year to the cost of funding one Senior Companion, which averages \$3,850 per year. And then keep in mind also that one Senior Companion usually serves *two* to *three* clients each week.

RSVP is not about problems; it's about solutions! It is about people who have banded together to make the Green River area a better place to live. RSVP is older volunteers rolling up their sleeves and getting things done that are “unfunded” and would otherwise go undone.

Society is searching for answers to its complex questions: health issues, education, child-rearing, public safety, poverty, joblessness, to name but a few. Human service agencies and other nonprofit organizations struggle with resources needed to address these problems.

As the U.S. population ages, mature adults are becoming a larger percentage of the whole. Changes in life patterns—health issues, personal losses of spouse, children, friends, job—all tear at the fabric of our lives. Support systems like old neighborhoods, co-workers, family and friends, church and social groups which we once relied upon for continuity often change or disappear. Also, our aging population is increasingly segregated into its own housing areas—elderly housing, secure “adult” complexes, assisted living facilities—which tend to further isolate this age group from the rest of society.

Social isolation then contributes to

the rise of many “risk” behaviors among seniors, such as abuse of alcohol, prescription drugs, and clinical depression. But studies indicate that seniors who volunteer are healthier, happier, and more active than those who do not.

RSVP provides the support necessary for this population to engage in activities that are proven to enhance quality of life and support productive healthy aging. As a result of RSVP volunteers, more resources are available with which to address community needs. By their presence they say to the community, “This is a worthwhile organization, worthy of support, doing important work.”

The AACS' RSVP program has 872 volunteers addressing community problems in the Green River counties of Daviess, Hancock, Henderson, McLean, Ohio Counties, and Webster. In 1997, these volunteers contributed 149,417 hours of service by extending the staff resources by expanding and enhancing the services of public and private nonprofit organizations across the Green River area.

Audubon Area RSVP volunteers are engaged in many service activities:

♦ Collaborative efforts teaching adults how to

- ♦ read,
- ♦ Tutoring adults in math, and assisting them in getting their GED;
- ♦ Reading coaches for children in grades 1-3 through the *My First Books, Project: BOOK and Kentucky Reads*;
- ♦ Crime prevention activities, drug and alcohol abuse awareness;
- ♦ Helping homeless families at the Pitino Shelter; securing adequate housing and furniture for families living in substandard housing through Community Services;
- ♦ Child abuse awareness in Ohio County schools through the School-Community Partnership;
- ♦ Volunteer help at Tenth Street Soup Kitchen, the Pitino Shelter, Salvation Army, and St. Vincent de Paul food banks;
- ♦ Sharing professional skills in numerous other community agencies, the Red Cross, developing data bases for the Safe Children's Foundation, serving as docents in local museums and the RiverPark Center.

These are but a few of RSVP's collaborations.



Investing in human potential

Lincolnshire Apartments, Inc.

Lincolnshire North Apartments, Inc

Audubon Area Community Services, Inc. owns and operates the 208-unit apartment complex located at 1001 Pennbrooke Avenue in Owensboro, Kentucky. Lincolnshire is a Section 8 multi-family housing complex. There are 106 one-bedroom units, 66 two-bedroom units and 36 three-bedroom units.

Over the past year, we have made some improvements to the property. We have replaced all the old gutter with new. In the fall of last year, we completely renovated some of the concrete steps and land-

ings. There was also extensive work completed on some of the hand railings for the steps.

This year, we added on to the office/maintenance building at Lincolnshire. A large maintenance room was added along with two additional offices. The Assisted Housing Property Manager now works at the complex site.



Lincolnshire Apartments, Inc. Lincolnshire North Apartments, Inc.

Two “single-asset entity” corporations “own” these respective HUD-assisted properties; both subsidiaries of the Audubon Area Community Services, Inc. Except for fiscal data, these corporations’ services are referenced in this annual report, but *not* the audited financial data. The agency-wide Budget Resources Summary does include the Lincolnshires’ operating budgets, but the AACCS, Inc. Special District Summary does not. It is the AACCS, Inc. that is the “Special District” and it is unnecessary to include its subsidiaries in that audited report. The Lincolnshires are audited annually and separately in accordance with HUD’s requirements. In summary, though, we do wish to report those served 1997-98: **410 families** and a total of **520 residents** (members in those families) were provided housing in the two properties’ 208 units.

Lincolnshire Apartments, Inc./Lincolnshire North Apartments, Inc. Boards of Directors
Ronald Lee Logsdon, President — Russ Wilkey, Attorney at Law, Secretary-Treasurer

Weatherization Assistance Program

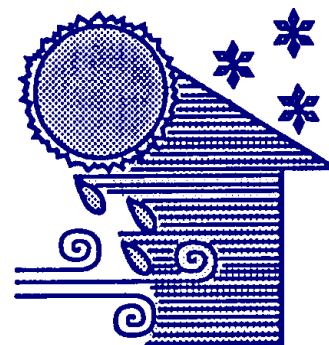
Three programs—Weatherization Assistance Program, HOME, and *WKG C.A.R.E.S.*—work together to make area low-income persons’ homes safer and more energy efficient.

With the HOME funds received from Kentucky Housing Corporation, the AACCS, does major “re-hab” work on homes—or totally rebuilds them. These dwellings must be owned by the client applying for housing services. If the client has an ability to pay anything back, then the re-hab work is completed on a *loan* basis—the repayment dollars going back to Kentucky Housing Corporation. If the client has no ability to pay, then the re-hab work can be completed as a *grant* service, with the client committing to a ten-year agreement to keep the home in good condition and not to sell the home for the entire ten-year period. If the client does sell the home during the ten-year commitment period (or “loses” the home due to some other unforeseen reason), then the home will be sold and the proceeds assessed to repay Kentucky Housing Corporation its investment in the dwelling to satisfy its lien.

The Weatherization Assistance Program (Wx), although funded through the

Kentucky Department for Social Insurance, works in conjunction with both Kentucky Housing Corporation and Western Kentucky Gas. The Weatherization program is able to do minor repairs that a client needs on his home, for example, insulation, repair/replacement of heating systems, and so forth.

With the Western Kentucky Gas program, *WKG C.A.R.E.S.*, a “demand-side management” (DSM) program, up to \$2,000 can be spent on the home of a Western Kentucky Gas customer. This DSM funding can be used for any type of weatherization activity, the exception being working on or replacing a water heater, which is otherwise allowable under *Wx* rules.



Developing resources...

Serving Western Kentucky for 32 years

A Dedication...



***William C. "Bill" Staples
Associate Director
1975-98***

the executive director of the Henderson-Union-Webster (H-U-W) Development Council, based in Henderson. Bill had previously served H-U-W as the Board Chair. With the March 1, 1975 merger of H-U-W and the Owensboro Area Economic Opportunity Council, he became associate director of the (then) seven-county "regional" agency, Audubon Area Community Services, Inc..

Since the inception of the Community Services Block Grant (CSBG) in 1981-82, Bill has also served as Audubon's CSBG administrator. In that role, he supervised a large magnitude of direct assistance and community support services throughout the Green River area, serving literally thousands of needy people each year.

Bill, a very personable, popular gentleman and friend, will indeed be greatly missed and long remembered at the AACS.

We gratefully dedicate this 1997-98 Annual Report to...

William C. "Bill" Staples, Associate Director, 1975-98

***Associate Director
Retired in 1998***

After twenty-six years of service in Community Action, including twenty-three at Audubon Area Community Services, Inc. as the agency's associate director, **William C. "Bill" Staples** retired on May 29, 1998.

Bill, always a deeply caring man, was highly regarded by his Audubon colleagues. All his Audubon Area associates will miss him. One associate, John Yates, said it for us all, "Boy, we sure are going to miss Bill, aren't we. It just won't be the same without him." All Bill's friends at Audubon Area join in wishing him much happiness and success in his future endeavors.

Bill first joined the Community Action staff family March 1, 1972, when he became



***Cindy Ferrell
FGP/SCP Director***



***Cathy Lamar
FPP/FRP Director***



AACS Central Office, Owensboro, Kentucky



***Buddy Fuqua
GRITS Director***



***Aubrey Nehring
Head Start Director***

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***William S. "Bill" Horton
CCAP Director***



***Pat Renner
RSVP Director***



***Sheila White
Housing and
Weatherization
Director***

Investing in human potential

Services Summary, 1997-98

Head Start/Early Head Start Services

Children Served	2,571
Age	
1	76
2	38
3	714
4	1,743
Sex	
Male	1,352
Female	1,219
Race	
Black	566
White	1,950
Other	55
Medicaid Eligible	1,670
Parental Status	
Single	1,311
Two Parent	1,189
Foster	21
Non-Parent	50
Children by County	
Caldwell	19
Christian	236
Crittenden	71
Daviess	809
Hancock	49
Henderson	95
Hopkins	344
Livingston	52
Lyon	42
McLean	58
Muhlenberg	231
Ohio	206
Todd	17
Trigg	101
Union	122
Webster	119

Community Services Block Grant

During 1997-98 a total of 2,361 direct services plus 26,247 units of information and referral services were provided. Over 18,145 families were certified CSBG eligible and entered into the Client Data System.

CSBG scholarships by county

Daviess	6
Hancock	2
Henderson	6
McLean	4
Ohio	8
Union	5
Webster	2

HEAP Client Benefits Summary

County	Families	Assistance
Daviess	2,168	145,231
Hancock	305	22,352
Henderson	1,067	75,500
McLean	439	33,984
Ohio	1,289	110,309
Union	576	45,680
Webster	616	47,548
Total	6,460	\$480,608
Subsidy	4,294 families	\$318,325
Crisis	2,166 families	\$162,283

FEMA

County	Families	Benefits
Daviess	141	\$10,086
Hancock	23	1,837
Henderson	136	10,852
McLean	33	2,637
Ohio	139	12,902
Union	101	8,033
Webster	67	5,396
Total	640	55,268

Foster Grandparent Program

County	Volunteers	Hours
Daviess	15	13,327
Henderson	11	7,449
Total	26	20,776

Senior Companion Program

County	Volunteers	Hours
Daviess	25	22,840
Hancock	5	4,322
Henderson	31	28,335
McLean	5	2,959
Ohio	3	2,190
Union	8	6,885
Webster	11	10,966
Total	88	78,497

Retired & Senior Volunteer Program

County	Volunteers	Hours
Daviess	434	88,000
Hancock	54	8,607
Henderson	106	3,636
McLean	92	13,767
Ohio	130	21,620
Webster	56	12,987
Total	872	149,417

Health Promotion/Disease Prevention

Clients Services

Health Promotion	970	3,135
Provider Involvement	398	798
Collaboration	173	302
Advocacy	160	200
Mental Health Promo	924	1,224
Cardio Vascular Promo	530	5,775
Medication Misuse	466	636
Substance Chemical/Abuse	298	304
Risk Injury	915	2,597
Total	4,834	14,240

Weatherization Program

County	Homes
Daviess	38
Hancock	6
Henderson	11
McLean	4
Ohio	26
Union	6
Webster	4

Total Persons Served

Elderly	47
Handicapped	56
Other	312
Total Homes	117

WinterCare Energy Fund

County	Families	Assistance
Daviess	9	\$960
Hancock	2	158
Henderson	12	1,092
McLean	5	300
Ohio	16	1,121
Union	3	200
Webster	6	673
Total	53	4,505

Green River Intra-county Transit

County	Trips	Clients
Daviess	37,942	3,890
Hancock	5,245	330
Henderson	9,642	501
McLean	2,992	263
Ohio	9,203	542
Union	22,331	894
Webster	7,822	688

HEAP Vendor Summary (\$ rounded)

Western Kentucky Gas	\$78,383
244 Other Vendors	402,225

Board of Directors, 1998-99

Representatives and Term of Service	Members' Alternates	Member/Alternate's Sector or Organization
Daviess County		
Ms. Pat Brown 1997-1999	Mr. James Young	Owensboro N.A.A.C.P.
Dr. Chi Lo Lim 1992-1997	Sr. Teresa Riley	Brescia College
Ms. Daisy James 1996-1998	Ms. Leigh Ann Kuegel	District VI Consumer Sector
Ms. Nelda Barnett 1998-1999	Ms. Jan King	District VII Consumer Sector
Hon. Buzz Norris 1990-1999	Ms. Jennifer Mason	Daviess Co. Judge/Executive
Mr. Donald E. Owsley ** 1975-1999	Hon. Waymond Morris	Owensboro Mayor
Hancock County		
Ms. Daisy Hawkins 1990-1999	Hon. Ralph Boling	Hancock Co. Judge/Executive
Mr. Denny Long 1997-1999	Ms. Dorothy Dickens	District VIII Consumer Sector
Ms. Nancy Roberts 1992-1997	Ms. Fouchee Young	Lewisport Women's Club
Henderson County		
Mr. Thomas Platt 1996-1998	Mr. Robert Pruitt	Henderson N.A.A.C.P.
Hon. Glenn Johnson 1994-1999	Mr. Jeffrey Broughton	Henderson Mayor
Ms. Debbie Fitzgerral 1995-1997	Dr. Lenita Reasor	Henderson BPW
Mr. Lawrence Thomas 1998-1999	Ms. Sandra Thomas	District III Consumer Sector
Mr. Bedford Walker 1995-1997	Mr. James Blue	District IV Consumer Sector
Hon. Sandy Watkins 1994-1999	Ms. Charlene Powell **	Henderson Co. Judge/Executive
McLean County		
Mr. Edward West 1998-1999	Ms. Jeanetta West	District V Consumer Sector
Rev. George Thompson 1995-1997	<i>Open</i>	McLean Co. Ministerial Assn.
Hon. Larry Whitaker 1994-1999	Ms. Betty Ray	McLean Co. Judge/Executive
Ohio County		
Rev. Greg Baize 1990-1999	Hon. Dudley Cooper III	Ohio County Judge/Executive
Mr. Mike Campbell 1993-1997	Ms. Charlotte Whittaker	Ohio County Chamber of Commerce
Ms. Nancy Hoover 1998-1999	Ms. Marilyn Coy	District IX Consumer Sector
Union County		
Mr. Bennie Mattingly 1998-1999	Ms. Martha Mattingly	District I Consumer Sector
Mr. Kelly Beaver 1996-1998	Mr. Paul Hart	Kiwanis Club Sturgis
Rev. Royce Pile 1990-1999	Hon. James Veatch	Union Co. Judge/Executive
Webster County		
Rev. Roger J. Marsiglio ** 1993-1997	Mr. William McGrew	District II Consumer Sector
Hon. Colin Todd 1995-1997	Mr. Bob Mundy	Dixon Lions Club
Hon. James Townsend 1991-1999	<i>Open</i>	Webster Co. Judge/Executive
	** <i>Past AACS, Inc. Board Chairs</i>	

Board Officers, 1996-97

Chairperson of the Board—Dr. Ellen Dugan-Barrette, Owensboro
Vice Chairperson—Rev. Gregory L. Baize Sr., Echols
Secretary-Treasurer—Mr. Bedford L. Walker

Pending their election at the June 16, 1998 Annual Meeting, the slate of officers proposed by the Nominating Committee for 1998-99 are as follows:

Officers Nominated to Serve 1997-98

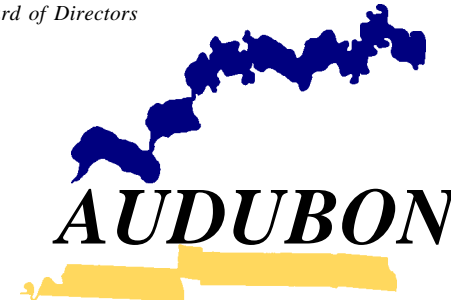
Chairperson of the Board—Rev. Gregory L. Baize Sr., Echols
Pastor, Landmark Fellowship, Madisonville
Owner, Baize Christian Family Counseling
Vice Chairperson—Hon. Larry Whitaker, Calhoun
County Judge/Executive, McLean County
Secretary-Treasurer—Hon. Colin Todd, Dixon
Mayor, City of Dixon

Ex-officio Vice Chairs

Mr. James Boue'—Vice Chair for Development
 Mr. Mike P. Goad—Vice Chair for Community Reinvestment
 Mr. Keith N. Sanders—Vice Chair for Strategic Thinking
 Mr. Russ Wilkey—Vice Chair for Legal Affairs

Ex-officio Members

Dr. Ellen Dugan-Barrette—Immediate Past Board Chair
 Ms. Vickie Ratcliffe—Chair, Head Start Policy Council Chair
 Ms. Helen D. Sears—Chair, Helen D. Sears Family Development Center
These ex-officio officers and members serve in an advisory capacity to the AACS Board of Directors



Serving Western Kentucky for 32 years

1997-98 Members Retired from the Board

Mr. Jimmie T. Bush, Sr.	Daviess County—Past Board Chair, 1996-98
Mr. Dan Carr	Union County—District I Representative, 1996-97
Ms. Delilah Cobb	Henderson County—NAACP Representative, 1997-98
Ms. Dorothy Dickens	Hancock County—District VIII Alternate, 1994-97
Dr. Ellen Dugan Barrette	Daviess County—Brescia College Representative, 1992-98
Ms. Sheila Fulkerson	McLean County—District V Representative, 1996-98
Ms. Velma Gustafson	Ohio County—District IX Representative, 1996-98
Mr. Tom Hayden	Sturgis Kiwanis Club Representative, 1996-97
Ms. Jane Hite	Union County Judge/Executive's Representative, 1997
Ms. Sue Napper	Daviess County—District VII Representative, 1996-97
Ms. Kathy Nestricks	Henderson County—B&PW Representative, 1995-97
Ms. Dianne Rightmyer	Henderson County—B&PW Alternate, 1995-97
Sr. Martha Schuler	McLean County—Ministerial Association, 1995-98
Ms. Nancy Tharp	McLean County—District V Alternate, 1996-98
Ms. Nyla Tillotson	Henderson County—District III Representative, 1996-98
Mr. James Tillotson	Henderson County—District III Alternate, 1996-98
Ms. Anna Von Probus	Ohio County—District IX Alternate, 1996-98
Ms. Joyce Yeiser	Daviess County—District VII Alternate, 1997

Administration Staff

Ronald Lee Logsdon—Executive Director

Melinda Day—Executive Secretary/Office Manager

Judy C. Grant—Human Resources & Property Officer

Tim Stenberg—Systems Administration

Peggy Allen—Custodian

Barbara Feldpausch—Human Resources Assistant

Maxine Quinn—Receptionist

Finance Department

Shirley Y. Millay—Financial Administrator

Tracie Howe—Payables Manager

Cheri Kazlauskas—Purchasing & Receivables Manager

Judith Shelton—Secretary

Pat Weaver—Payroll Manager

Donna Woodcock—Payables Assistant

The Governing Board's Role and Responsibility

The Board of Directors has governing authority over the AACS. It is fundamentally a policy-making and oversight body. The Board defines policy and practice within the agency.

Executive Director's Role and Authority

Operating authority is delegated to the executive director. Executing the Board's plans and policies, hiring and directing staff is the responsibility of the executive director.

Head Start Policy Council's Role

The Head Start Policy Council functions as a policy-level body sharing certain oversight and policy functions with the agency's governing Board of Directors. The specific responsibilities, prerogatives, and authority provided to the Policy Council, Board of Directors, Head Start parents, and the Head Start/AACS CEOs are set forth in federal regulations—Head Start Transmittal Notice 70.2.

The Role of the Advisory Councils

The agency has a number of advisory groups affiliated with its sponsored programs. Some typical examples are:

- RSVP Advisory Council
- SCP/FGP Advisory Council
- Helen D. Sears Family Development Center Advisory Board
- CSBG Neighborhood/Community Councils

Unlike the Board and Head Start Policy Council, which have legal policy and governing authority, these advisory councils—some mandated through federal legislation and regulations pertaining to their programs—function in an advisory capacity only to the project/agency staff and the governing policy bodies, usually the AACS Board of Directors. Many fine community volunteers serve on these important councils. The AACS is grateful for their support.

Head Start Policy Council, 1997-98

Ms. Vickie Ratcliffe, Henderson, Chairperson

Ms. Pat Barnes, Henderson, Vice Chairperson

Representative	Service Dates	Alternate Representative	Community Representatives Interest Area Represented
Caldwell County — Ms. Pam Gardner	1997-98	Tarina Markham	Ms. Christine Rivera, <i>At-Large</i>
Christian County — Ms. Sanjanita Granger	1997-98	Tamatha Cunningham	Mr. Willie Hedrick, At Large
Crittenden County — Ms. Lisa Mays	1997-98	Ms. Jan Peek	Ms. Tina Brewer, At Large
Daviess County — Ms. Jennifer McKinney	1997-98	Ms. Leslie Henry	Ms. Joyce Sutton, Longfellow
Daviess Early Head Start — Ms. Jennifer Ewing	1997-98	Ms. Sara Rhoads	Ms. Amy Spurrier, Buena Vista
Hancock County — Ms. Sally Mummert	1997-98	Ms. Andrea Troutman	Ms. Pamela Bolen, At Large
Henderson County — Ms. Karen Hartley	1997-98	Ms. Kimberly Perez	Ms. Pat Barnes, At Large <i>Vice Chairmerson</i>
Hopkins County — Ms. Sharra Mimms	1997-98	Ms. Sherry Head	Ms. Sylvia Bivins, At Large
Livingston County — Ms. Kim Gray	1997-98	Mr. Leonard Austin	Ms. Cheryl Hodges, Advocate
Lyon County — Ms. Al Morrell	1997-98	Ms. Kimberly Holeman	Ms. Kelly Yates, At Large <i>Parliamentarian</i>
McLean County — Ms. B.J. Ross	1997-98	Ms. Sandra Martin	Ms. Shirley Sutherlin At Large
Muhlenberg County — Ms. Nana Cobb	1997-98	Ms. Angela Armour	Rev. David Flack, At Large
Ohio County — Ms. Alisa Burden	1997-98	April Bullock	Rev. Greg Baize, At Large
Todd County — Ms. Lisa Kendall, Sec'y	1997-98	Mr. Earl Kendall	Mr. Jat Cave, At Large
Trigg County — Mr. Deepak Patel	1997-98	Ms. Laura Shoemate	Open / Community at Large
Union County — Ms. Cheryl McDaniel	1997-98	Open	Ms. Gayle McLeod, At Large
Webster County — Ms. Shelly Fox	1997-98	Ms. Sandra Buchanan	Ms. Kristi Higdon, At Large

Audubon Area Head Start

Program of Achievement

1997-2000
by the NATIONAL HEAD
START ASSOCIATION
Awarded May 27, 1997,
Boston, Massachusetts



More Head Start Statistics

Children with Disabilities

Vision Impairment.....	0
Hearing Impairment	2
Emotionally Disturbed	5
Physical Impairment	12
Speech Impairment	507
Health Impairment	24
Mental Retardation	1
Autism	7
Development Delay	176
Multiple Disability	14
Total	748

Parent Activity

Parent Trainings	317
Parents Trained	1,651
Parent Volunteers	2,271
Volunteer Hours	38,912

Value of In-Kind Volunteer Hours...

\$343,257.47

Health Services

Health Screenings	2,494
Dental Exams	2,530
Referred for follow-up treatment	1,099
Children with Immunizations Up-to-Date	2,480

Social Services

Families Served	2,428
Agency Referrals	1,481
Received Direct Social Services ...	2,258

Audubon Area's

Audubon Area Community Services, Inc. (AACS, Inc.) has a long history on being very “aggressive” in exploring and employing technology-based innovations. We already have an extensive and proven *electronic infrastructure* in place. For example:

◆ **Financial Data Access LAN-to-LAN to Management Desktops.** Since 1978, the agency has developed, refined, and managed internally its own automated accounting system. With years of custom-tailoring, the financial software is surely among the most highly sophisticated proprietary fund accounting software available in the “CAP world.” So far as we can ascertain, the AACS had the first *in-house* accounting software system among the Kentucky CAAs, implementing our system in 1977. From the former IBM System 36, we moved to the present AS-400 server that supports our financial accounting system. That system employs “smart” PCs and operators toggle into/between the AS-400 financial accounting system and a variety of PC applications. A “gateway” computer connects the AS-400 computer and the Central Office’s local area network

Technology Infrastructure

(LAN) to our Novell-driven main multi-drive server. Current financial management data is always available through a seamless, interconnected, communicating, readily accessible on-line system.

- ◆ **First CAA-based LAN in Kentucky.** We began in 1983 to embrace PCs in a very enthusiastic way; by early 1985, when virtually no one else among CAAs was thinking *LANs*, we noted the compelling need to “network” our PCs—and we did...that year. Beginning with a fairly slow ArcNet-based system, we have moved through several iterations to get our system to a 100 mbps Fast Ethernet system. The Novell software has also been upgraded. Today, we use Novell 4.11 IntranetWare on our LAN. We recently upgraded the disk capacity of our main server to 23 gigabytes of space, plus another 4 gigabytes on our communications server.
- ◆ **E-Mail/Dialup Access Worldwide.** All AACs, Inc. user terminals can connect to the agency’s Central Office via dialup connections. The agency employs Novell’s GroupWise 5.2/GroupWise WebAccess e-mail/personal information management soft-

ware. This software also distributes messages incoming from *and to* the Internet .

- ◆ **First CCA-based Intranet in Kentucky.** Huge amounts of agency data as well as our in-house e-mail system can be accessed anywhere a dialup connection can be made. The Novell IntranetWare 4.11 on the main server is also connected to the communications server. The AACs *IntraNet* system, established November 1996, includes current, up-to-date agency policies and procedures, directories, minutes, publications, laws and regulations, marketing and management reference material, demographics, maps, and a huge amount of additional on-line informational resources which the AACs user can easily locate and copy or capture for his/her use. The AACs *IntraNet* presently operates with 56.6 kbps modems.
- ◆ **FaxServe Fax Distribution.** Four modems capture incoming faxes (from four different fax-phone lines) and enables the distribution of all incoming faxes directly to each staffer’s desktop computer. One of the FaxServe modems is a “smart” modem which, if the recipient’s coding is entered when

the fax is sent, routes the fax directly and electronically to the receiver’s desktop without the FaxServe administrators need to route it. The system also serves as an outgoing fax-sending device for files generated in staffers’ desktop computers.

- ◆ **First World Wide Web Site Among Kentucky CAAs.** The AACs, Inc. eagerly embraced the Internet , the so-called “*Information Superhighway*,” in 1995 to further enhance its outreach/informational capacity with the general public. The Web site provided the public e-mail access into the agency along with opening windows, views, and access into the agency that the general public had previously not enjoyed. The Web site was established as a means for the general public to “explore” Audubon Area and open channels for them to get whatever information and insights they needed, hopefully to “demystify” to the general public what we do, who we are, how we operate, how we benefit the community, and why the agency serves the public interest. The World Wide Web was also seen early on as a critical means to enhance the agency’s operations with what, even then,

clearly appeared to be a revolutionary emerging technology which had the potential to dramatically improve the way we do business. Our 40-plus megabyte presence on the World Wide Web is at:

www.audubon-area.com

Our exploration of “Web technology” led us to believe, though, the real power of the “Web” was not nearly so much in the external environment as the *internal* one. Based on that realization, we created the AACs *IntraNet*.

- ◆ **I-Mail (Internet Mail).** The *audubon-area.com* “domain name” also enables the agency to have universal Internet mail availability, particularly in that we have *unlimited aliases* through our Web-hosting ISP, MindSpring, which hosts our Web site. So we have done just that. As noted earlier, the agency’s Novell’s GroupWise 5.2/GroupWise WebAccess e-mail software also distributes messages incoming from *and out to* the Internet through our “I-Mail Server” —a beautiful piece of software that dials up our Internet e-mail (via a local access POP

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Audubon Area's Technology Infrastructure *continued*

number) at MindSpring every thirty minutes. The software then downloads the e-mail received (and uploads to MindSpring the GroupWise-generated Internet mail sent by our staff), and distributes the Internet mail directly to the user's desktop with a chime and on-screen notification, as with all other GroupWise mail.

- ◆ **Pooled Internet Access from the Desktop.** A PCI 8-port Rocket board connects to four "pooled" 56k US Robotics modems through which staff can access Internet services through a single multi-user, simultaneous-connections commercial account with our Internet service provider, MindSpring Enterprises based in Atlanta, Georgia. Thus, any four of our staff—all from their own desktop computer—can be connected to and accessing data through MindSpring and the Internet at any one time. These four Internet-access modems are "driven" through the Novell Internet Access Server, which accesses the Internet services through the Novell LAN.
- ◆ **Backup and Security.** Our main Novell server provides operational backup/security by means of disk duplexing. That is, the drives, controllers, and

cables are duplexed for added protection if a drive goes down the other drive can be configured in minutes to keep the system running with virtually no down time. To complement this duplexing of the hard drives, we also have a HP SureStore DAT24x6 tape backup. This machine has six tapes that are programmed to automatically change daily, each tape can hold up to 24 Gigabits each, and can backup the entire server in less than twenty minutes.

- ◆ **CD-ROM-based IntraNet/"Extranet" Distribution.** Once again building on the existing electronic infrastructure, we are equipped to begin extending the data resources of our intranet *outside* the agency on CD-ROMs. We feel that it is in our interests to widely distribute the kind of information we have on our AACS *IntraNet*, and the means by which we intend to do this is via CD-ROM copies of our entire intranet "site." With the CD-ROMS distribution anyone can access the world of Audubon-related information never before available outside the agency.
- ◆ **Kentucky Association for Community Action Web Site.** The KACA Web

site is administered by and out of the AACS, Inc. AACS Executive Director Ronald Logsdon is the KACA Webmaster. That site is located at:

www.kaca.org

- ◆ **Kentucky Head Start Association Web Site.** The KHSa Web "site" is also administered by and out of the AACS, Inc. Temporarily, the site is attached to the AACS Web site at: www.audubon-area.com/khsa.htm
- ◆ **Linked to the State's Database Server.** By virtue of being one of Kentucky's five Child Care Assistance Providers—we serve 34 of Kentucky's 120 counties, Audubon Area Community Services is directly linked via frame relay connections into the database server in Frankfort. Audubon sites access the server through Windows NT 4.0 computers, which, in our Central office, are also tied into our Novell-based Ethernet LAN.
- ◆ We're seeking to connect to Owensboro's new high-speed fiber optics network, an approach that could give all of our outlying offices access, over the Internet, to comparable speed as in the Central Office in accessing AACS data systems and resources. One critical focus of this

would be to **enable on-line data entry and processing simultaneously from many locations.**

- ◆ As you can readily see if you visit our World Wide Web site, we are into desktop and electronic publishing in a big way! We are entering into a new **marketing initiative** which developed out of our recently-completed two-year strategic thinking initiative. We see electronic publishing and these "electronic infrastructure" resources as significant pieces of that effort.
 - ◆ We expect to greatly expand and use the AACS *IntraNet*, e-mail resources, and our World Wide Web site for a host of **interactive uses** such as surveys, customer feedback, orientation and training. We will also employ e-mail "ListServes," broadcast faxing, and such other means to assure that we achieve maximum availability and penetration with our customer base.
 - ◆ Also, we are now experimenting with **video-conferencing**, looking at a number of offerings to determine what works best for us.
- These have great relevance, we believe, to our fast-emerging capacity to do even more with automated systems to better support, perfect, and grow operations.

1997-98 agency theme...

Success, Self-Sufficiency, and Sustainable Results...

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This annual report, virtually all other AACCS, Inc. publications, and those of a number other affiliated organizations are now published on the World Wide Web and are available for viewing and printing worldwide through the use of Adobe Acrobat Reader, which is available for downloading free of charge from Adobe Systems Corporation. A link to Adobe is provided at the Audubon Area Community Services, Inc. Web site.

<http://www.audubon-area.com>

Serving the local community...now reaching out to the world

E-mail protocol

Virtually any AACCS staff person can be "e-mailed" via our Internet "domain name" and "unlimited aliases," using the individual's first-name initial and surname, as styled in the following model:

jdoe@audubon-area.com